

IMPARTIALITY POLICY

ICERT, declares that it will comply with the requirements of and ensure impartiality within all its certification activities for all the personnel related to the activities.

The confidentiality, objectivity and impartiality of the certification activities by and on behalf of ICERT, shall not be affected by the activities of the certified clients.

To Show Effective Implementation of policy ICERT will not provide and allow the Following

- Consultancy services for realization, continuity and sustenance of certification.
- Services for designing, implementing or maintaining a management system.
- Certification services against or on behalf of other certification bodies.
- All Personnel working for ICERT shall not provide Certification Service with Consultancy group.
- ICERT shall not allow any consultancy organization to market or offer the activities of ICERT
- ICERT shall not state or imply that certification would be simpler, easier, faster or less expensive if a specific consultancy organization were used
- ICERT employees shall not participate in decision process of management system issues
- ICERT & its employees shall not participate in preparation and procurement of manuals, guides and procedures.
- ICERT shall not provide specific and detailed advice or training on design, implementation and maintenance of management systems subject to certification.
- There shall be no pressure of any kind (financial, trade, administrative, moral or other) over ICERT Land the personnel regarding the execution of their obligation QMS Certification Body according to ISO/IEC17021-1:2015.

ICERT identifies, analyze sand documents all possibilities for conflict of interests that emerge from certification processes including any conflicts that emerge from its relations. Presence of relations does not necessarily position the ICERT in a situation of conflict of interests. If some relations create impartiality threats, ICERT documents and eliminates or decreases such threats. This information is presented to the Advisory Board members. It is necessary to cover all possible conflict of interests' sources that are identified regardless of their origin. ICERT requires from all employees, internal and external, to comply with impartiality rules as well as reveal any situation known to them that may present them or ICERT with a conflict of interests. ICERT shall use this information as input in identifying threats to impartiality raised by the activities of such personnel or by the organization that employ them. Such personnel, internal or external shall not be used unless they demonstrate that there is no conflict of interest. ICERT shall not undertake any action that threatens the impartiality and/or are potential conflict of interests.

When certain relations create unacceptable impartiality threat, then the certification shall not be conducted. ICERT shall not certify another certification body for its activities related to management system certification.

Quality Manger
Eng. Ahmed Farahat